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Timing of Surveys Can Help Improve Outcomes



Tip of the Day

Timing of Surveys Can Help Improve Outcomes

The timing of the intake and status surveys in FOTO can improve outcomes. Capturing the intake on the first visit reduces the therapist's bias to the intake score. Patients can over or under report on FOTO if the patient does not complete the intake on the first visit.

Getting the intake completed on the first visit is the first goal. Capture a status survey on the visit number you have designated as part of your normal process. Make sure you capture a last status for the episode on the last or second to last visit. The outcome for the patient episode is a measure of the FS Change between the intake and final status. If you miss a final status near the last visit, you will only capture of portion of the patient episode.

– Craig

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